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Network Adequacy Advisory Council Data Requests



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Network Adequacy Analysis

Pediatric Provider Standards

- Adjust PCP time distance metrics to fit Pediatrics
- Use 2017 network plans and select metrics which would allow plans to be adequate
- Focus was on Metro and CEAC designated counties/service areas due to deficiencies with these areas

Specialty	Specialty Code	Metro		Micro		Rural		CEAC	
		Max Time (Mins)	Max Distance (Miles)						
Pediatrics (Revised metrics)	101	25	15	30	20	40	30	105	90
Pediatrics (PCP metrics)	101	15	10	30	20	40	30	70	60



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Network Adequacy Analysis

Pediatric Provider Standards Results

- Master Provider List
 - Passed for statewide service area and for all four service areas
- 2017 Network Plans
 - All six networks passed under the revised metrics

Overall Service Area Adequacy - Pediatrics								
Source	Service Area	Percent with access Distance	Percent with access Time	Percent without access Distance	Percent without access Time	Distance	Time	Overall
Master List	State of Nevada	95.47	95.47	4.53	4.53	PASS	PASS	PASS
Master List	Clark & Nye Counties	96.71	96.02	3.29	3.98	PASS	PASS	PASS
Master List	Washoe	92.22	92.32	7.78	7.68	PASS	PASS	PASS
Master List	Carson City, Douglas, Storey, and Lyon Counties	93.43	88.34	6.57	11.66	PASS	FAIL	PASS
Master List	Remainder of Nevada	89.14	93.34	10.86	6.66	FAIL	PASS	PASS
Network 1	State of Nevada	93.02	91.50	6.98	8.50	PASS	PASS	PASS
Network 2	State of Nevada	93.39	91.22	6.61	8.78	PASS	PASS	PASS
Network 3	State of Nevada	93.50	91.63	6.50	8.37	PASS	PASS	PASS
Network 4	State of Nevada	93.50	91.63	6.50	8.37	PASS	PASS	PASS
Network 5	State of Nevada	93.97	92.27	6.03	7.73	PASS	PASS	PASS
Network 6	State of Nevada	93.61	92.94	6.39	7.06	PASS	PASS	PASS

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Network Adequacy Analysis

Mental Health Providers

- Review network adequacy for each specialty code which makes up Mental Health
 - 029 Psychiatry
 - 102 LCSW
 - 103 Psychology
- Review network adequacy for 029 Psychiatry based on metrics of Endocrinology

Specialty	Specialty Code	Metro		Micro		Rural		CEAC	
		Max Time (Mins)	Max Distance (Miles)						
Psychiatry	029	30	45	45	60	60	75	100	110
LCSW	102	30	45	45	60	60	75	100	110
Psychology	103	30	45	45	60	60	75	100	110
Psychiatry (Endocrinology Std.)	029	40	60	75	100	90	110	130	145



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Network Adequacy Analysis

Mental Health Providers Results

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Overall Service Area Adequacy							
Specialty Description	Percent with access Distance	Percent with access Time	Percent without access Distance	Percent without access Time	Distance	Time	Overall
Psychiatry	99.42	99.26	0.58	0.74	PASS	PASS	PASS
LCSW	99.79	99.31	0.21	0.69	PASS	PASS	PASS
Psychology	98.59	98.63	1.41	1.37	PASS	PASS	PASS
Psychiatry (Endocrinology Std.)	99.72	99.93	0.28	0.07	PASS	PASS	PASS



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Psychiatrists: Specialty Code 029 Provider Counts

- John's Licensure data
 - 174 Licensed Psychiatrist in state of Nevada
- Master Provider List
 - 1,810 Providers assigned specialty code 029

Master Provider List: Providers by State						
AZ	CA	ID	NV	OR	UT	Total
291	1,020	47	238	69	145	1,810



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Hospital Defined

- NRS & NAC Chapters 449 includes information regarding medical facilities and the licensing of these facilities.
- NRS 449.012 “Hospital” defined. “Hospital” means an establishment for the diagnosis, care and treatment of human illness, including care available 24 hours each day from persons licensed to practice professional nursing who are under the direction of a physician, services of a medical laboratory and medical, radiological, dietary and pharmaceutical services. (Added to NRS by 1973, 1279; A 1985, 1737)



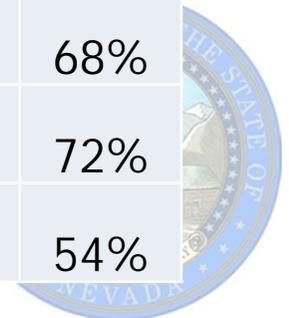
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Percentage of Essential Community Provider Contracts

Summary of On Exchange Carriers:

- All On Exchange networks need to adhere to Network Adequacy requirements.

	Average Lives in All Plan Networks in 2016	Min	Average	Max
Carrier 3	4,252	45%	45%	45%
Carrier 4	9,745	68%	68%	68%
Carrier 9	22,676	58%	64%	72%
Carrier 10	2,220	30%	42%	54%



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Percentage of Essential Community Provider Contracts

Summary of Off Exchange Carriers:

- Off Exchange carriers need to adhere to Network Adequacy requirements, if:
 - they have over 1000 covered lives the current year (2016);
 - Or are projected to have over 1250 covered lives next year.

	Average Lives in All Plan Networks in 2016	Min	Average	Max
Carrier 2	6,996	47%	47%	47%
Carrier 6	1,278	31%	31%	31%
Carrier 8	879	51%	51%	51%
Carrier 11	33,572	58%	58%	58%

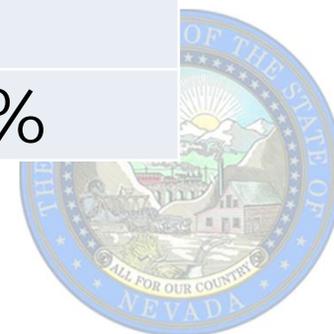
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Percentage of Essential Community Provider Contracts

Summary Statistics

- The minimum, average and maximum percentages of contracted ECPs for network plans On and Off the Exchange.

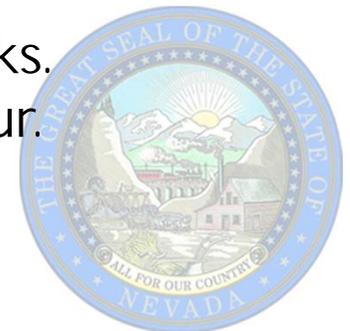
Min	Average	Max
30.23%	54.94%	72.13%



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Medicaid Network Adequacy Requirements

- Network Adequacy Ratio requirements:
 - PCP-To-Recipient Ratios – 1 FTE PCP for every 1500 recipients per service area.
 - Physician Specialists – 1 non-PCP specialist for every 1500 recipients per service area.
 - Emergency Services provided on a 24/7 unrestricted basis.
- Appointment Wait Times
 - Wait Times typically vary by Emergency, Urgent and Routine.
 - Routine PCP appointments available within 2 weeks.
 - Routine Specialist appointments available within 2 weeks.
 - Wait time at provider's office cannot be more than 1 hour.



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Medicaid Study

- Conducted by Health Services Advisory Group (HSAG).
- Studies performed:
 - Provider Capacity Analysis – results were very good and ratios were met adequately.
 - Geographic Network Distribution Analysis – results were very good and ratios were met adequately.
 - Appointment Availability Analysis – results may be concerning.



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Medicaid Secret Shopper Survey Results

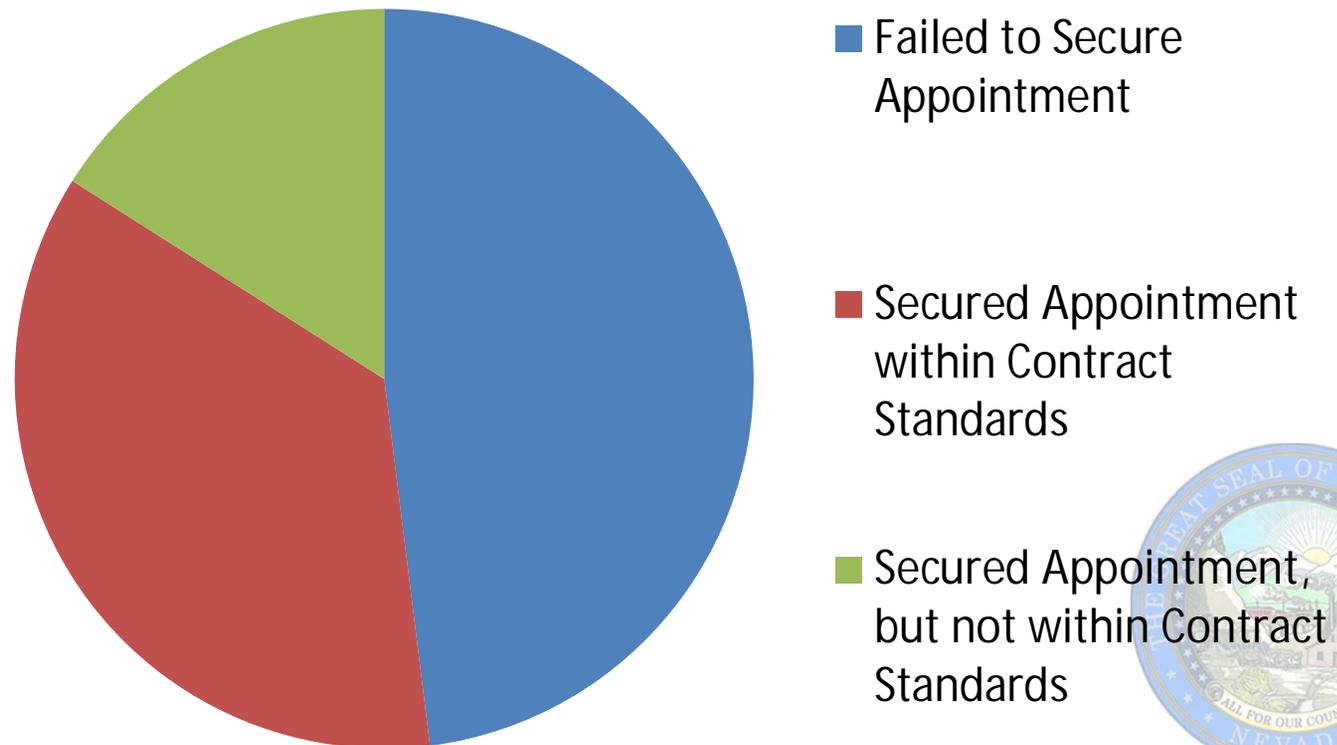
- Results of Shopper Calls:
 - About 50% of ALL calls failed to secure appointments.
 - About 30 - 40% were due to inability to reach the appointment scheduling staff
 - 11% were due to providers requiring preliminary actions by the caller before scheduling an appointment
 - 36% of ALL calls resulted in appointments within contract standards.
- <http://dhcfp.nv.gov/uploadedFiles/dhcfpnavgov/content/Members/BLU/2014-2015%20Network%20Adequacy%20Report.pdf>



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Medicaid Secret Shopper Survey Results

Medicaid Secret Shopper Results



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California

- Carriers are required to submit procedures for monitoring and evaluating accessibility to network provider services.
- Carriers are required to conduct annual covered person experience surveys.
- Procedures are reviewed as part of the Network Adequacy certification.
- Complaints regarding network accessibility, may include a detailed review of the procedures mentioned above.



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Questions

